

Equity-oriented Health Care Scale (E-HoCS)* for Primary Health Care Clinics

In the past 12 months, how often did your health care providers at this clinic:	Never	Rarely	Sometimes	Usually	Always
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Encourage you to come and see them or call when you need to?

Try to make you feel as comfortable as possible?

Seem open to talking about sensitive issues, for example, grief, mental health problems, substance use, or abuse experiences?

Ask you about who is important in your life?

Ask about basic resources that affect your health, such as food, clothing, or shelter?

Give you health advice that is suitable for your everyday life?

Have a negative attitude toward patients because of mental health concerns?

Help you to work on any barriers you have accessing health care (e.g., costs of medication or services, problems with transportation or childcare, problems getting a referral, etc.)?

Try to help you to get services that are not offered at this clinic (such as social assistance, disability benefits, housing, or parenting support)?

In the past 12 months:	Never	Rarely	Sometimes	Usually	Always
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How often have you felt discriminated against by staff at this clinic, including health care providers, receptionists and others?

How often did the clinic staff welcome you when you came for care?

How often did clinic staff treat you with courtesy and respect?

*Ford-Giboe, M., Wathen, N., Browne, A., Varcoe, C., & Perrin, N. Development and Initial Testing of a Theoretically-Grounded Patient Self-Report Measure of Equity-Oriented Health Care: E-HoCS. Unpublished Manuscript in Preparation.

Give us your feedback and let us know how you've been using this tool at www.equiphealthcare.ca

How to cite this document:

Ford-Giboe, M., Wathen, N., Browne, A., Varcoe, C., & Perrin, N. for EQUIP Health Care. (2017). Equity-oriented Health Care Scale (E-HoCS)* for Primary Health Care Clinics. Vancouver, BC. Retrieved from www.equiphealthcare.ca.