

Equity-oriented Health Care Scale (E-HoCS)* for Primary Health Care Clinics

In the past 12 months, how often did your health care providers at this clinic:	Never	Rarely	Sometimes	Usually	Always
Encourage you to come and see them or call when you need to?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Try to make you feel as comfortable as possible?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Seem open to talking about sensitive issues, for example, grief, mental health problems, substance use, or abuse experiences?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ask you about who is important in your life?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ask about basic resources that affect your health, such as food, clothing, or shelter?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Give you health advice that is suitable for your everyday life?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Have a negative attitude toward patients because of mental health concerns?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help you to work on any barriers you have accessing health care (e.g., costs of medication or services, problems with transportation or childcare, problems getting a referral, etc.)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Try to help you to get services that are not offered at this clinic (such as social assistance, disability benefits, housing, or parenting support)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In the past 12 months:	Never	Rarely	Sometimes	Usually	Always
How often have you felt discriminated against by staff at this clinic, including health care providers, receptionists and others?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How often did the clinic staff welcome you when you came for care?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How often did clinic staff treat you with courtesy and respect?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* Ford-Giboe, M., Wathen, C.N., Browne, A.J., Varcoe, C. & Perrin, N. Development and initial testing of a theoretically-grounded patient self-report measure of equity-oriented health care: E-HoCS. Unpublished manuscript in preparation.

Give us your feedback and let us know how you've been using this tool at www.equiphealthcare.ca

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